

# WFP Delivery Driver

## Applicants must embrace and encourage our Core Values:

- **Integrity** - We honor our commitments to those we serve and do everything within our power to meet expectations.
- **Pride in Work** - We are dedicated to doing our jobs and pay close attention to details. We take ownership of our responsibilities.
- **Compassion** - We recognize when we are needed and how we can help. We are good listeners.
- **Drive** - We have a passion for constant improvement. We embrace challenges as they give us the opportunity to grow.
- **Teamwork** - We treat each other with respect and carry a positive attitude. We are supportive of other team members.

## Applicants will also be expected to:

- Provide Superior Customer Service, including but not limited to:
  - Must demonstrate sincerity, patience, and respect in all customer interactions
  - Complete all customer deliveries quickly, accurately, and efficiently
  - THANK all customers for choosing WFP!
- Gather and organize all deliveries prior to leaving the store, this includes double-checking with the Pharmacist
- Follow and complete Driver Coordinator's directives
  - Adhere to assigned routes
  - Repeat delivery visit (customer doesn't answer or respond to 1<sup>st</sup> delivery attempt)
- Vehicle Maintenance and Maintenance Log, including but not limited to:
  - Cleanliness (interior & exterior)
  - Oil Changes
  - Inspections
  - Report any issues to Logistic Coordinator
- Abide by all traffic laws and maintain a safe driving record